

Refund Policy

Rise Again Jamaica Incorporated

Effective Date: June 12, 2026

Overview

Rise Again Jamaica Incorporated is a 501(c)(3) nonprofit organization dedicated to fighting childhood hunger and supporting underserved communities in Jamaica. We take every donation seriously and are grateful for the generosity of our supporters.

This Refund Policy outlines the circumstances under which we may issue refunds for donations made through our website or other channels.

Donation Refund Requests

We understand that mistakes happen. If you believe a donation was made in error, please contact us as soon as possible. We will review each request on a case-by-case basis.

- Refund requests must be submitted within 30 days of the original donation date.
- Requests received after 30 days will generally not be honored, except in exceptional circumstances at our sole discretion.
- Approved refunds will be returned using the original payment method.
- Processing times may vary depending on your bank or payment provider, typically 5 to 10 business days.

Duplicate Donations

If you believe you have been charged more than once for the same donation, please contact us immediately. We will investigate and issue a refund for any duplicate charge as quickly as possible.

Unauthorized Transactions

If you believe an unauthorized transaction has been made using your payment information, please contact us and your bank or card provider immediately. We will cooperate fully with any investigation.

Non-Refundable Donations

In general, the following donations are non-refundable:

- Donations made more than 30 days prior to the refund request.
- Donations made as part of a matching gift program where the match has already been claimed.

- Donations made in honor or memory of an individual where an acknowledgment has already been sent.
- Donations where funds have already been deployed toward our programs.

Tax Implications

Please note that if a refund is issued for a donation for which you received a tax receipt, you may be required to adjust your tax filings accordingly. We recommend consulting a tax professional.

Merchandise or Event Tickets

If we offer merchandise or event tickets in the future, specific refund terms will be communicated at the time of purchase.

How to Request a Refund

To request a refund, please contact us with the following information:

- Your full name and email address used for the donation.
- The date and amount of the donation.
- The reason for your refund request.

Email: RiseAgainJamaica@outlook.com

Phone: 1-877-443-5752

We will respond to all refund requests within 5 business days.

Changes to This Policy

We reserve the right to update this Refund Policy at any time. Changes will be posted on our website with an updated effective date.

Contact Us

Rise Again Jamaica Incorporated

8 The Green Ste A, Dover, DE 19901

Email: RiseAgainJamaica@outlook.com

Phone: 1-877-443-5752

Website: riseagainjamaica.org